

NEBLSA 54th Convention Refund Policy

Due to COVID-19 spikes and the surge in Omicron, we will be pushing back our 54th Regional Convention exactly one month. The NEBLSA Regional Convention will take place on the last weekend in February from February 23-27, 2022. NEBLSA hopes everyone who registers for the convention will be able to attend; however, NEBLSA knows extenuating circumstances do occur. The NEBLSA Cancellation and Refund Policies are as follows:

Convention Refund and Cancellation Policy

The NEBLSA Convention Cancellation and Refund Policy will be as follows to assure consistency and is applicable to the annual NEBLSA conference:

- If a registrant is unable to attend an event for any reason they may substitute, by arrangement with the conference registrar, someone else to attend in their place.

Where the registrant is unable to attend, and is not in a position to transfer his/her place to another person or to another event, then the following refund arrangements apply:

- Registrations cancelled more than 10 working days before the event are eligible for a refund of the registration fees paid, less a GBP50 administration charge.
- No refunds are available for cancellations made within 10 working days of the event. Registration fees may be transferred to another individual.

In the event NEBLSA must cancel the convention due to unforeseen circumstances, NEBLSA will refund the cost of registration.

Unforeseen Circumstances Defined for Refund and Cancellation Policies:

Unforeseen circumstances is used to describe an event that is unexpected and prevents NEBLSA from continuing with a conference, training, or webinar. Examples of such circumstances can include, but are not limited to, inclement weather or other natural disasters, site unavailability, infectious disease outbreaks that prevent more than 50% of registrants from attending and other acts of God.